

Southwark IAS and the Local Offer



Overview

- A look at our population
- Short overview of Education Services
- Short overview of changes in SEND 2014
- Southwark SIAS: What we do
- Southwark Local Offer and Youth Offer



Children and Young people in our borough



Education Services

1. Pupil Access (including admissions, awards and benefits, travel assistance and SIAS)
2. SEN Team (including autism, VI, HI, EHC and statement team)
3. Youth Service
4. School Standards Team
5. Secondary FE, Employment and Inclusion
6. Early Help Team



Changes to SEND 2014-15

- Continuation to 25 for statemented pupils (was previously 19)
- Personal budgets for young people and families
- Statements transferring to EHC plans
- The Local Offer
- Parent Partnership services changing to SIAS



Southwark IAS

Fairer future
Best start in life

Southwark IAS

160 Tooley Street
London, SE1 2TZ

☎ 0207 525 3104

✉ sias@southwark.gov.uk

🌐 www.localoffer.southwark.gov.uk

🐦 @localofferswk

We are funded by Southwark Council and operate as an impartial and independent service.



Southwark Information Advice and Support Team

We provide children, young people and parents with information and advice on services relating to special educational needs and disabilities. This includes:

- Advice for 0 to 25 year olds around education, health and social care
- Individual casework and representation for those who need it
- Help when things go wrong
- Drop in sessions at Sunshine House and Peckham Library (on the ground floor)
- Training, events and courses for children, young people and parents
- Signposting to other services via the local offer
- Working in partnership with local representative groups

Please contact us for more information.



www.localoffer.southwark.gov.uk

Casework service

Specialist casework service

58 Meetings were attended with parents and young people including TAC meetings, appointments at Tooley Street, Social Care meetings, informal mediation sessions

3000 incoming and outgoing telephone calls taken at Tooley Street office. 83% of incoming calls were answered first time.

Triage service

In September 14 we implemented a system that we designed and developed after winning a national bid with the Council for Disabled Children to think about the delivery of Independent Support (IPS). This **unique system** is designed to welcome each new family into the council system and for us to assess the type and level of support that all families require developing a personalised approach to support our most vulnerable families.

61 new families entered the council system this quarter and **19** attended their triage appointment.

378 Parents, young people and staff attended events, training and seminars organised or presented by SIAS

In the autumn term we held information sessions at the **Maudsley** for staff, Southwark Sickie Cell Family Day, Governor training, CAMHS @ Sunshine House for staff, Co-design workshop, **6 week Cygnet course for parents**, local offer launch, Inset at Summerhouse PRU, Transition team meeting, **starting primary school event**, **starting secondary school event**, preparing for adulthood, specialist family focus team meeting.

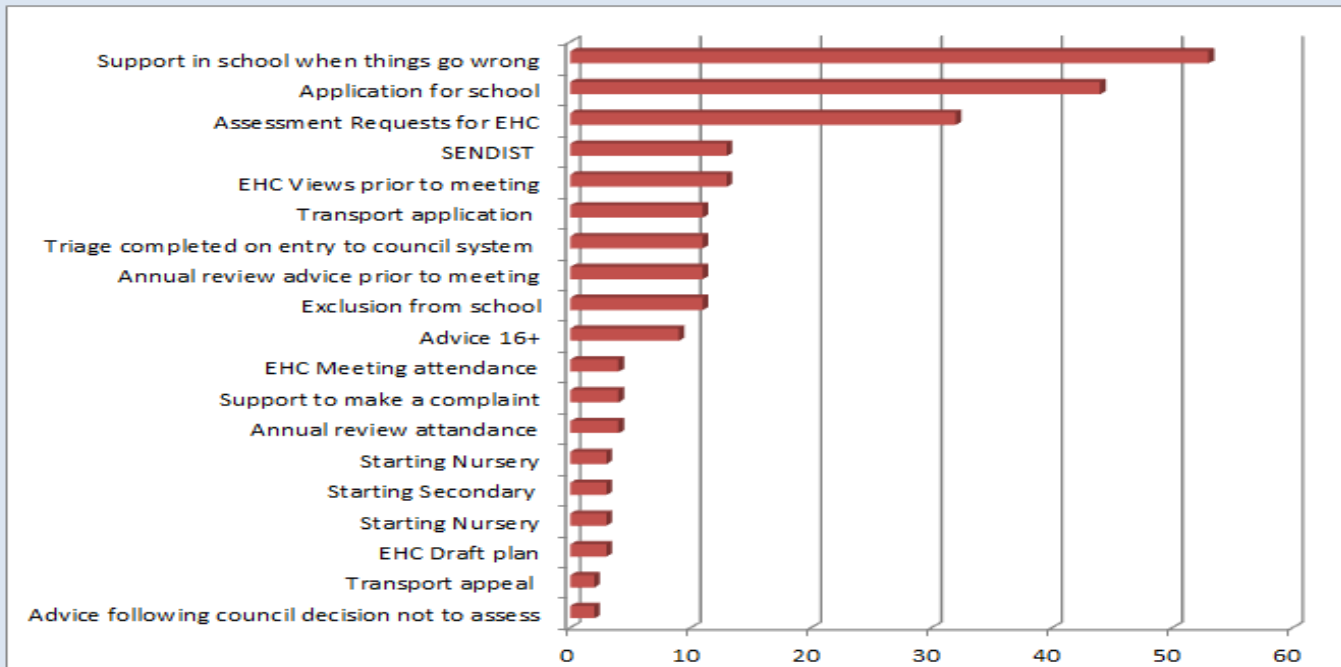
Sessions for parents held at the following schools; Southwark Park Primary School, Townsend Primary School, Charles Dickens Primary School, Heber Primary School, St Peters Walworth Primary School, St Mary **Maddalene** Primary School, St James The Great Primary School, St Josephs Borough Primary School, **Ilford** Primary School, Peter Hills Primary School, Camelot Primary School, Alfred Salter Primary School, Goodrich Community, Little Saints, Rotherhithe Primary School, **Kintore Way**



Drop In Service

Performance Information advice and support

273 parents and accessed our **drop in services** at Sunshine House and Peckham Service Point and received specialist casework support in the following areas;



The Local Offer



LOCAL OFFER
LONDON BOROUGH OF SOUTHWARK

Southwark's Local Offer provides information about the services and opportunities available locally to children, young people and their families.

Please visit us at www.localoffer.southwark.gov.uk or contact Southwark IAS if you prefer to speak to one of the team.

☎ 0207 525 3104
✉ localoffer@southwark.gov.uk

Southwark Council

What the local offer can support you with:

- Education
- Health and wellbeing
- Care
- Education, health and care plan
- Growing up
- Transport
- Employment
- Training, drop ins and events
- Leisure
- Housing
- Information, advice and support
- Have your say

www.localoffer.southwark.gov.uk

www.localoffer.southwark.gov.uk



The Local Offer

- The local offer puts in one place everything parents and young people or professionals might need to access.
- It includes free services, commissioned services and services families can buy.
- Feedback and interaction with families and young people helps the council to decide what families want and need to inform commissioning
- Updated weekly, the offer provides a comprehensive platform to ensure all parents, young people and professionals have instant and equal access to all services



Highlight on have your say....

Have your Say

- NEW Feedback and comments on offer (informing commissioning and development of offer)
- NEW Forums – bringing together all forums with incentives for young people and parents to join in
- NEW Comprehensive complaints information across all services.
- NEW Consultation – includes outcomes of past consultation (you said/we did) and new consultations.



The screenshot displays a webpage titled 'Have your Say' with several consultation options:

- Coming Soon**: We have now introduced a coming soon page to ou...
- Comments on - The Local Offer**: These are general comments/compliments and Comp...
- Forums**: Forums provide a great opportunity to influence...
- Get yourself on the Local Offer**: If you run or are part of a service that you fe...
- Local Offer Consultation**: This page contains information on who South...
- Other Services Complaints**: Health Watch Southwark Welcome to your local h...
- Schools - Compliments and Complaints**: Southwark Council are not responsible for inv...

A 'SHARE' button is visible at the bottom of the page.



Highlight on training and drop ins

Training, Drop ins and Events

- By request of parents and young people
- NEW Co-ordination of parenting courses
- NEW Comprehensive list of drop ins
- NEW Co-ordinated training/events information across council and commissioned services
- What's new this month.....



Conferences and Events

Southwark Autism Strategy - We need your help! ...



Drop Ins

This section shows a range of services that off...



Parenting Programmes

In this section you can find a list of parentin...



Training, Workshops and Personal Development

This section provides a list of services and pr...



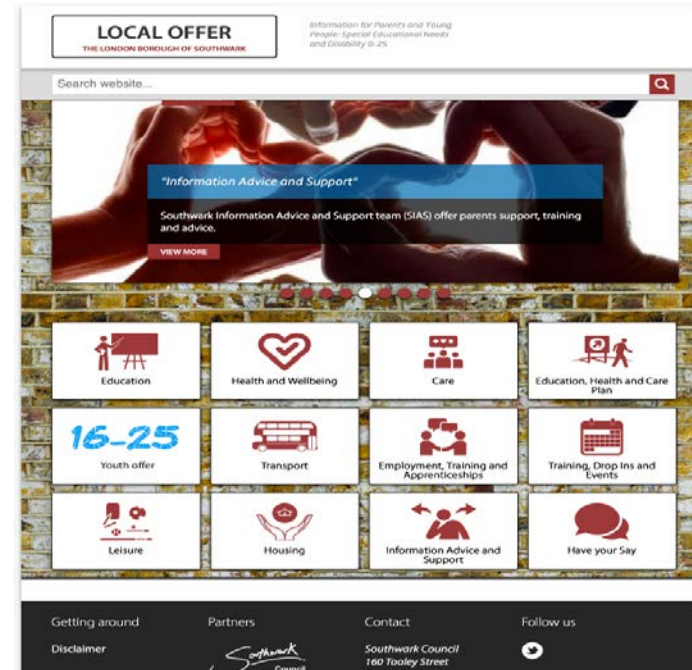
Whats New to the Localoffer this Month

What's new to Southwark's Local Offer this mont...

SHARE



NEW Youth Offer Launch Nov 5th



- By request of young people
- Currently being developed in partnership with young people
- Consultation completed at various events and schools

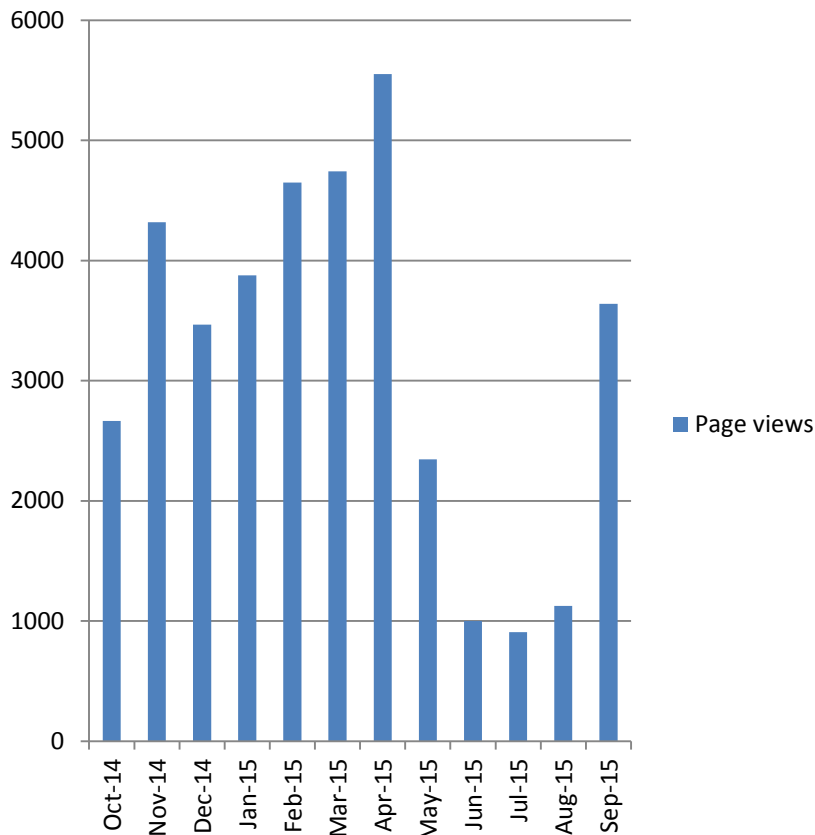


Youth Offer Design

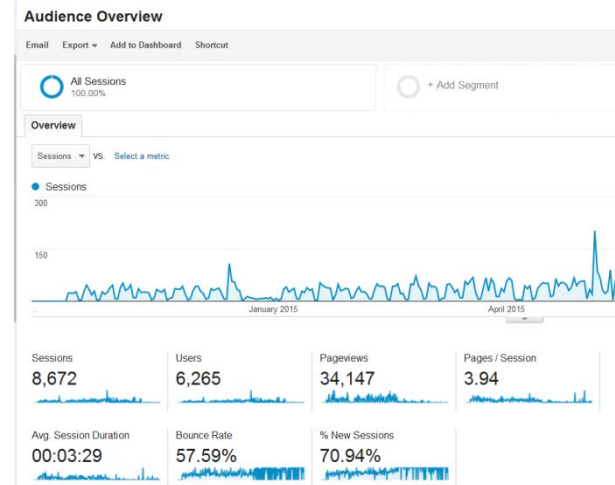


Local Offer Analytics

Page views

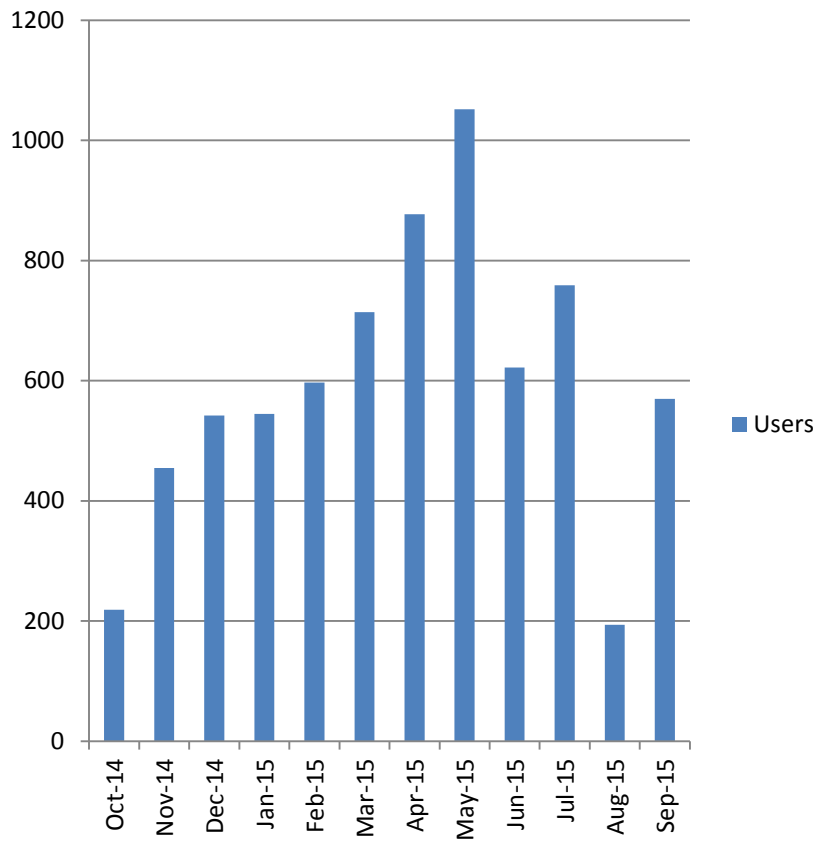


- Google analytics provides management information on how many pages of the local offer have been looked at
- In the first year the total number of page viewed is **39,886**

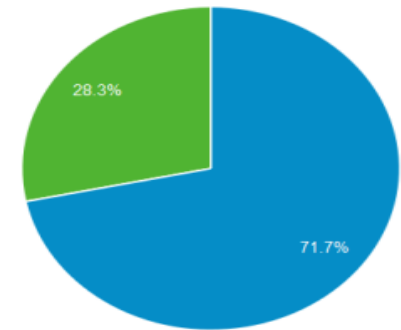


Returning users and new users

Users



■ New Visitor ■ Returning Visitor



Most searched items on the local offer...

From the search function on offer.....

1. Education
2. Education Health and Care Plans
3. Information, Advice and Support
4. Training and Drop Ins
5. Leisure
6. Employment
7. Health and well being
8. Care



And from social media links.....

1. Support Groups for parents
2. SALT Chatter-time drop in
3. Specialist Services Offered by the council
4. Early Help Service
5. Early Years autism support team
6. Transfer from statement to EHC
7. Afterschool Clubs
8. Requesting an EHC Plan

